



DO WHAT
YOU LOVE.



FAITH CHAPEL
CONNECTIONS MANAGER
JOB PROFILE



A person with a backpack is walking from left to right in the foreground, slightly out of focus. In the background, the Manhattan Bridge spans across the frame, with its steel structure and suspension cables clearly visible. The scene is set during sunset or sunrise, with a warm, golden light illuminating the bridge and the surrounding city buildings. The sky is a mix of orange and blue. The overall mood is urban and dynamic.

Gne
THIRTY NINE

WE EXIST TO BRING
TRANSFORMATION
TO PEOPLE AND
ORGANIZATIONS
ONE STRONG HIRE
AT A TIME



THE FAITH CHAPEL STORY

Faith Chapel is a non-denominational family that is one church in two locations. Our central campus is in Birmingham, AL—an affordable, family-friendly city that is one of the largest in the state and still expanding. Our second campus location was launched in the fall of 2019 in Columbus, GA—a military town that is the 3rd largest city in GA. At Faith Chapel, the mission and vision is “to grow people up through God’s Word to Reflect Jesus.”

Faith Chapel launched in April 1981 in the 4-room home of its Founding Pastor, Mike Moore. Over several decades, through God’s faithfulness, Pastor Mike developed what began as a small home-based Bible study into a growing congregation of thousands committed to transforming lives and families through its weekly worship services, local outreach, and national television broadcast. In December 2002, Faith Chapel completed construction on its \$16 million, 3,000-seat “WordDome” worship facility, which through God’s help, the church paid for entirely debt-free. In 2010, the church completed construction on another of its major building projects—a \$27 million family activity center known as “The Bridge.” Consisting of six interconnected Domes, The Bridge houses many amenities including a 12-lane bowling alley; a Christian teen dance club; a smoke-free and alcohol-free Christian adult event facility; an indoor playground for children; a fitness center complete with strength training equipment, an indoor track, and basketball courts, and a lobby area with a centrally located climbing wall. The vision of The Bridge is to provide a safe place where people of all ages can form life-giving relationships. The facility serves as a strategic tool used by Faith Chapel to “bridge” the gap that exists between those far from God in the community and the local church.

In June 2022, Pastor Mike announced a new season of ministry as he transitioned out of his role as the Senior Pastor at the end of 2022. On January 1, 2023, his son, Michael K. Moore assumed the Lead Pastor role. The leadership and members of Faith Chapel have embraced this new beginning and are excited to walk by faith into a fresh vision, knowing that our best days are still ahead!

CORE VALUES

GOD'S WORD: We commit to let God's Word guide our everyday lives

PEOPLE: We aim to love people the way God loves people

TEAMWORK: We work together to achieve more than we could alone

EXECUTION: We get things done with integrity and excellence

JOB SUMMARY

The Connections Manager provides leadership to Faith Chapel's Growth Track and Volunteer Management systems. This role ensures guests and members are welcomed, engaged, and connected into meaningful next steps, while cultivating a thriving volunteer culture that supports the church's mission. The Connections Manager oversees processes and teams that guide people from first-time engagement to active participation in ministry.

WE ARE ONE THIRTY NINE



KEY RESPONSIBILITIES

Growth Track Oversight:

- Lead and manage the Growth Track experience to ensure clarity, excellence, and alignment with Faith Chapel's discipleship pathway.
- Collaborate with ministry leaders to ensure Growth Track content reflects the church's mission, vision, and values.
- Track participation, follow-up, and successful integration of attendees into serving opportunities and groups.

Volunteer Management:

- Oversee volunteer recruitment, onboarding, placement, training, and appreciation.
- Partner with ministry leaders to assess volunteer needs and place individuals in roles aligned with their gifts and skills.
- Develop and sustain systems for volunteer scheduling, engagement, and retention.
- Create a culture of honor and recognition for volunteers across all ministry areas.

Leadership & Team Development:

- Recruit, equip, and lead a team of staff and volunteer leaders within Connections.
- Provide training, coaching, and resources for Growth Track facilitators and volunteer leaders.
- Foster a healthy, Christ-centered team culture marked by prayer, excellence, and care.
- Systems & Data Management.
- Implement and monitor systems to ensure accurate tracking of Growth Track and volunteer data.
- Utilize church management software (e.g., FellowshipOne Go, Planning Center or equivalent) to support follow-up and placement processes.
- Regularly review data to measure effectiveness and recommend improvements.

Collaboration & Communication:

- Work closely with the Senior Director of Ministries to ensure alignment with overall ministry strategy.
- Communicate clearly and effectively with staff, leaders, and volunteers about opportunities and expectations.
- Partner with Worship, Care, and Operations teams to provide a seamless experience for guests and volunteers.

SUCCESS METRICS

- Growth Track: completion rate and % converting to Groups/Serving within 30–60 days.
- Volunteer Management: active volunteers, retention rate, and training completion.
- Leader Development: number of new leaders recruited, trained, and mobilized.
- Guest Engagement: first-time guest follow-up and assimilation into Growth Track

QUALIFICATIONS

- Strong commitment to Jesus Christ and alignment with Faith Chapel's mission, vision, and values.
- Demonstrated leadership experience in ministry, volunteer coordination, or people development.
- Excellent interpersonal, organizational, and communication skills.
- Ability to develop leaders, build teams, and manage processes effectively.
- Proficiency in or willingness to learn church management systems (e.g., FellowshipOne Go, Planning Center).
- Bachelor's degree preferred; ministry or leadership training desirable.

COMPETENCIES

- Leadership Development • Relational Skills • Organizational Excellence • Strategic Thinking • Servant Leadership





BIRMINGHAM, AL

Birmingham, Alabama is a great Southern metropolitan city that is on the rise. Young professionals are attracted to move here because of an abundance of career opportunities and a low cost of living (we were recently ranked as one of the nation's ten most affordable cities).

The South is synonymous with its food, and Birmingham's robust restaurant scene has plenty of acclaimed restaurants to please any foodie.

A growing tech/entrepreneurship scene is emerging within the city, anchored by Innovation Depot. Locally founded companies like Shipt have experienced rapid success here in recent years.

From local concerts to historic museums to local sports (Birmingham Barons minor league baseball, UAB athletics - The Birmingham Legion's professional soccer club) to outdoor food markets, the Magic City is one of the U.S.' most creative, affordable, and lively places to live.

WHO WE ARE

We are bold. We are diverse. We are the catalyst for transformational change by connecting dynamic leaders, driven by a unique calling, equipping & empowering them to create exponential impact.

OUR WHY

We exist to bring transformation to people and organizations, ONE strong hire at a time.

OUR VALUES

EXPERTLY SKILLED
WILDLY EFFECTIVE
AUDACIOUSLY INNOVATIVE
BOLDLY AUTHENTIC
PASSIONATELY TRANSFORMATIONAL
UNUSUALLY GENEROUS

